

Masters Research Project Proposal Form

Newcastle • London • Amsterdam

Name:	
Student ID:	
Programme:	MSc International Project Management
Research proposal topic	The effectiveness of risk management software on reducing the waiting list in hospitals in Abuja

Research Backgroundand Rationale

You should include background and issue(s) underlying the research [background, business problem, rationale for your research etc.] Provide justification of your research (approximately 300words):

Background

Healthcare-wise, hospital waiting list administration is a significant concern in Abuja, the nation's capital. There have long been concerns regarding the potential for waiting lists to hinder the efficacy of healthcare delivery and result in delays in patient treatment. The implementation of robust risk management strategies is gaining prominence as hospitals strive to confront an array of operational challenges (Ogaji and Mezie-Okoye,2017). An increasing number of sectors, healthcare being one, are recognising the advantages of risk management software, which possesses the capability to identify, evaluate, and alleviate prospective hazards. The healthcare system in Abuja, Nigeria is a multifaceted entity that encompasses issues that transcend the customary confines of medical treatment. The perpetual administration of hospital waiting lists, which has farreaching implications for healthcare delivery, is one of the most pressing challenges. Extended waiting periods not only impede prompt access to medical interventions, but they can also have adverse effects on patient satisfaction and health outcomes. The matter at hand is of utmost gravity in Abuja, an urban area experiencing exponential expansion that is straining its healthcare system (Elikwu et al., 2020). A discernible change has occurred in the acknowledgement of the critical importance of implementing strong risk management strategies to address the complex challenges encountered by healthcare organisations. Hospitals in Abuja are presently confronted with challenges including ensuring patient safety, optimising operational processes, and maximising resource utilisation. Systematically implementing risk management concepts is an essential tactic for addressing these concerns. The fuse of chance administration programming has become progressively huge as a creative instrument for recognizing, assessing, and easing risks in functional strategies and the arrangement of medical care to patients (Olokoba et al., 2020). Risk the board programming gives a comprehensive way to deal with overseeing vulnerabilities in medical care offices through its accentuation on essential gamble decrease and proactive gamble recognizable proof. Clinics attempt to work on the general viability of medical services arrangement, improve the nature of therapies, and smooth out functional methodology by utilizing innovation. These undertakings are planned to turn away and conquer the previously mentioned difficulties.

Rational

Abuja, Nigeria's medical care framework is unendingly stood up to with the trouble of actually regulating emergency clinic holding up records. Medical services adequacy and prompt patient consideration are both undermined by this issue. The developing idea of medical care requires an expanded execution of complete gamble the board techniques. Basic to this examination's strategy is the execution of hazard the board programming (Salami et al., 2022). Because of the dynamic and unpredictable nature of the medical services industry, compelling gamble the board is critical in tending to worries like asset

allotment, patient security, and functional productivity. Critical patient results coming about because of extensive medical clinic holding up records incorporate therapy delays and diminished fulfillment. Consistent with global trends, the implementation of technology, specifically risk management software, has the potential to enhance healthcare. This technological advancement is consistent with worldwide patterns wherein numerous sectors, healthcare being one, are progressively dependent on sophisticated instruments to enhance productivity. In order to effectively manage the intricacies that arise from waiting periods and other operational challenges, the healthcare system in Abuja has implemented risk management software.

Research Aims

What do you want to do orachieve in your dissertation?. e.g. To critically analyse orevaluate /explore/ investigate /examine? The study aims to determine the effectiveness of risk management software on reducing the waiting list in hospitals in Abuja. Examining the efficacy of risk management software in Abuja hospitals as a strategic intervention to mitigate issues associated with hospital waiting lists is the principal objective of this study. The objective of this initiative is to conduct a comprehensive evaluation of the impact that risk management software has on patient outcomes, reduction in waiting time, and optimisation of resources. To enhance the quality and effectiveness of healthcare in Abuja, Nigeria, this undertaking endeavours to offer insights grounded in empirical evidence.

Research Objectives

What steps will you take to achieve the aim of the Project? How do you intend to analyse the issue? Give 3-4 maximum research objectives,

- 1. To access risk management software to contribute to the overall efficacy of healthcare delivery in Abuja, and more specifically, to the reduction of hospital wait times.
- 2. What is the correlation between the implementation of risk management software and patient outcomes, such as overall satisfaction with healthcare services and the promptness of diagnoses and remedies, in Abuja hospitals?
- 3. What is the economic impact of risk management software on healthcare delivery in Abuja, and how does it enable the optimisation of resource allocation to address challenges related to hospital waiting lists?

relating to academic
theories, your
proposed
investigation, your
analysis. E.g. To
identify
/explore/ examine/
determine/find
out/assess/evaluate,
etc.

Key references (list at least five)

Salami, Y., Daniel, C.O., Muritala, T.A., Ibrahim, U.A. and Nwoye, M.I., 2022. Impact of Training and Development on the Performance of Public Hospitals in Abuja-FCT, Nigeria. Journal of Human Resource and Sustainability Studies, 10(3), pp.418-432.

Ogaji, D.S. and Mezie-Okoye, M.M., 2017. Waiting time and patient satisfaction: Survey of patients seeking care at the general outpatient clinic of the University of Port Harcourt Teaching Hospital. *Port Harcourt Medical Journal*, 11(3), p.148.

Elikwu, I.M., Igbokwe, A.C. and Emokhare, G., 2020. EFFECT OF ELECTRONIC HEALTH INFORMATION SYSTEM ON MEDICAL RECORDS MANAGEMENT IN PUBLIC HEALTHCARE INSTITUTIONS. *Unizik Journal of Business*, 3(1).

Gmanyami, J.M., Ameko, A., Ahiafe, S.S., Bosoka, S.A., Kweku, M. and Ansah, E.K., 2020. Effect of pre-consultation testing on clinicians' adherence to malaria test results and waiting time among children under 5 years in the Northern Zone of Volta Region of Ghana. *Malaria Journal*, 19(1), pp.1-9.

Olokoba, L.B., Durowade, K.A., Adepoju, F.G. and Olokoba, A.B., 2020. Assessment of patients waiting and service times in the ophthalmology clinic of a public tertiary hospital in Nigeria. *Ghana Medical Journal*, *54*(4), pp.231-237.